

**STC COLLEGE OF BUSINESS ADMINISTRATION  
BANAHATTI**



**AFFILIATED TO  
RANI CHANNAMMA UNIVERSITY BELAGAVI**

**A PROJECT REPORT ON  
CUSTOMER SATISFACTION**

**Undertake at  
"NIRANI SUGARS LTD"**



**Submitted by**

**UDAY BASAVARAJ BAILAHONGAL**

**BBA FINAL YEAR**

**Reg. No. B2023229**

**COLLEGE GUIDE**

**Prof. S. B. UKKALI**

Coordinator of STC College,  
Banahatti

**COMPANY GUIDE**

**Shivakumar Hiremath**

HR Manager  
Mudhol

**2022-2023**



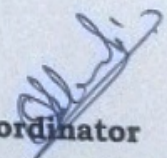
JANATHA SHIKSHANA SANGHA'S  
SHREE TAMMANNAPPA CHIKKODI COLLEGE OF  
BUSINESS ADMINISTRATION,  
BANAHAATI.



## Certificate

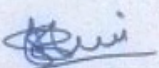
This is to certify that **Mr. Uday Basavaraj Bailahongal**, Reg No. B2023229 has satisfactorily completed one month In-Plant training on **Customer Satisfaction** at **Nirani Sugars Ltd, Mudhol** in partial fulfillment of the requirement for the award of Bachelor's Degree in Business Administration (BBA) by Rani Channamma University Belagavi for the year 2022-2023.

*N-riching Managerial Talents . . .*

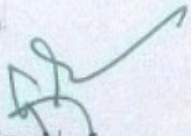
  
Coordinator

Prof. S. B. Ukkali

Co-Ordinator,  
B. B. A College,  
BANHATTI - 587 311  
Dist. Bagalkot

  
Internal Guide

Prof. S. B. Halemani

  
Principal

Dr. G. R. Junnaykar

PRINCIPAL  
STC Arts & Commerce College  
BANHATTI-587 311





# NIRANI SUGARS LIMITED

Factory : Sp. No.165, Kolar Cross, Madur - 567 111, District Bagalkot Ph - 08301 - 282756, Fax - 08301 - 281062  
E-mail : niranisugars@gmail.com

No:NSL/HR/CERT/2023-24/

Date:- 31/05/2023

## CERTIFICATE

This is to certify that **Mr. Uday Basavaraj Bailahongal**, (B2023229) BBA 6<sup>th</sup> Semester student of Janatha Shikshan's Shree Tammannappa Chikkodi Arts & Commerce College Banahatti. – 587311 He has completed the "In-Plant Training" in our Organization from 01/05/2023 to 31/05/2023.

He shown interest, sincerity and hard work during the period of the In-Plant Training.

We wish him all success

Shivakumar S Hiremath.  
(HR. Manager)



Address for Correspondence : # 4/2, 1st Floor, Left Wing, Siddha Enclave, Nehru Nagar, Bangalore - 560 020.  
Phone : 080 - 23565521 Telefax : 080 - 22372178 E-mail : niranisugars@yahoo.co.in  
TIN : 29830042963



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